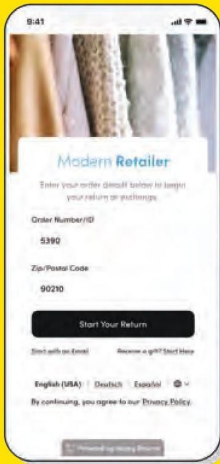


Shopper experience



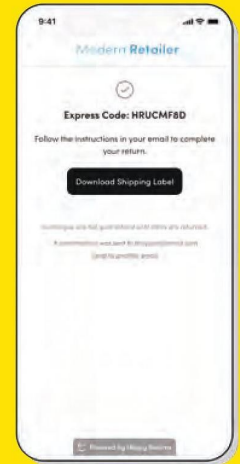
1. Shoppers start their return or exchange online with their email or order number.



2. The shopper selects the item(s) they wish to return and make their refund or exchange selections.



3. Shoppers then select their preferred return method.



4. Shipping labels are automatically generated and emailed to the shopper.

"We truly enjoy working with the Happy Returns team. The returns portal is simple and intuitive for our customers to use and the backend system is just as easy for the team. The new added customization features have been a big win."

Ministry of Supply

Happy Returns by PayPal is now free for retailers who offer PayPal as an option at checkout.*

Save more than \$6,000 per year with Happy Returns by PayPal. Schedule a demo today by visiting HappyReturns.com/save

*PayPal merchant fees and return shipping fees apply.



Happy Returns make returns beautiful for shoppers, retailers, and the planet.

h. Happy Returns by **PayPal**



Happy Returns Teams Up with **PayPal** to Save You Time & Money

When you offer *PayPal* at checkout, you can help reduce the costs and hassles of returns with *Happy Returns* software and **pay NO monthly fees.*** This is **a yearly savings of \$6,000 or more!**

*PayPal Checkout fees apply.

"Since implementing Happy Returns, we've seen our customer service contact rate drop dramatically."

Pact

Trusted By These Top Retailers

STEVE MADDEN

pact



ROTHY'S

EVERLANE

PARACHUTE

↑Huckberry

PINKBLUSH

REVOLVE



MACK WELDON

GYMSHARK



& more

Free Return Portal Streamlines Return Process

Happy Returns simplifies returns for your customers and your staff. Happy customers return to shop more. And, your employees' time is freed up for more important jobs.

Managing Returns Now Easier Than Ever!

With *Happy Returns* streamlining the return process for shoppers, your staff will spend less time on returns and more time working with new customers, order fulfillment, and sales!

"Happy Returns makes returns dead simple."

Huckberry

Happy Returns Helps Lower Returns Cost for Retailers

Easier returns help lower the burden of your customer service teams. Their time is now freed up to do the job you hired them for - like selling more product!



Retailers Save on Shipping Costs

Happy Returns does a lot of shipping. Our combined return volume for 100s of retailers has earned us low carrier rates which we pass along to our customers who use our software.



Super Fast Setup for Shopify, BigCommerce, and Magento Users

Simply schedule a demo with the *Happy Returns* team, and you will be up and running with a branded portal in no time.



Easy RETURNS Mean Shoppers RETURN to Your Website

84% of shoppers won't shop again at a company after a bad return experience.¹

Don't Let This Happen to YOU! Whether or not a return will be necessary is a major concern of shoppers, and they want to know how easy the return will be before they click "Place Your Order."

However, when the returns process is easy, shoppers end up with a good impression of the retailer, even when the product doesn't work out for them!



Online Shopping is Increasing - Be Prepared for More Returns!

"It's extremely helpful that Happy Returns deals with every aspect of the return process, as it frees up our resources to handle problems that are core to Huckberry's business."

Public Rec

In 2021 US ecommerce grew 14.2%.² That means **returns will be increasing** too. In 2021 returns increased to 20% from 18% in 2020, and with the increasing volume of online sales, that number is only going to keep growing.³

Prepare now by streamlining your returns process with Happy Returns FREE returns software.⁴

¹ Klarna, reported in Internet Retailing, 2021.

² U.S. Department of Commerce retail data, February 2022.

³ Apriss Retail for the National Retail Federation, 2021.

⁴ PayPal merchant fees and return shipping fees apply.